

City of Big Bear Lake

Civic and Performing Arts Center
39707 Big Bear Boulevard, Big Bear Lake CA 92315



For Immediate Release

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For information contact:
Cheri Haggerty, Public Information Officer
(909) 752-2808
chaggerty@citybigbearlake.com

New Snow Removal Hotline Launched

BIG BEAR LAKE, CA - In response to resident inquiries about city snow-plowing operations, the City of Big Bear Lake has launched a new hotline to provide general information on snow removal, berm reduction, current snow conditions and where to purchase specially marked snow poles for private driveways. The new number, **(909) 752-2830**, accessible 24 hours a day, will also include contact information for other local agencies that service the region with snow removal operations. City Manager Michael Perry stated, "This new hotline will serve as an important channel for our residents and visitors to access information about snow removal and berm reduction. With winter season upon us, these services are vital to our community."

The City of Big Bear Lake provides snow removal and berm reduction services for City residents only. When the City declares snow conditions, residents should keep the following in mind:

- Always park vehicles OFF the road or street right-of-way (non-compliance could result in a \$150 fine & tow)
- Shovel snow in driveways to the right side (as you face the road)
- Keep roads clear of all snow tools & devices used for shoveling
- Place garbage cans behind property line & berm when setting out for pick-up
- Mark driveway entrances with specially marked snow poles
- Keep small children inside when snow equipment is in your neighborhood
- Mark fences with 6' x 2" x 2" stakes, painted red at the top

- Whenever possible, wait to clear driveways until snowplow has passed
- Do not let children build igloos or caves in the snow banks near streets

Approximately one-third of the City's snow removal costs this season will go towards berm reduction. Berms are reduced only after all streets are cleared and passable. Depending on a storm's severity, this process could take up to a day or more after snow begins to fall. Berm reduction varies based on weather conditions, amount of snowfall and the number of snowplowing vehicles in operation. When snowfall is between 0 – 3" in height, no berm reduction services are provided. When 3 –10" of snow has fallen, a 50 – 80% reduction will most likely occur; 10 – 16" of snow, a minimum of 50% reduction and for snow levels of 16"+, services may not be provided until 24 -72 hours after snowfall stops. In addition to the hotline, snow removal and berm reduction information can also be found on the City's website, www.citybigbearlake.com

The City of Big Bear Lake is a four-season resort located in the heart of the San Bernardino National Forest, approximately 30 miles northeast of San Bernardino. The City serves a population of 6,500 residents and covers a 6.95 square mile area on the west end of Big Bear Lake's south shore. Recreation is offered year-round, including skiing, boating, fishing, camping, hiking, golf and fine dining.

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